

EPOS

Bundle with dongle

# IMPACT 5000 Bundle

Keep a clean workspace and stay mobile in the office, thanks to a plug-and-play dongle for your PC that makes your IMPACT 5000 Series headset as dynamic as you are. Around the office or working from home the DECT dongle optimizes your productivity.



We are rebranding from EPOS | SENNHEISER to EPOS branding on our products. During the transition period the same product may exist in both versions

AVAYA

Certified for  
Microsoft Teams



# Key Features

## Hearing protection from acoustic shock

By ensuring that the sound pressure level does not exceed 118 dB

## Exceptional speech intelligibility

With two microphone noise-cancelling system and pioneering own-voice detection technology

## Sound clarity in high density environments

With high density wideband mode

## Simple hot desking and remote working

Fast, secure pairing between headset and PC wherever you work

## Make your DECT headset mobile

With a dongle connected directly to your PC for seamless functionality of your IMPACT 5000 Series headset in any workplace

# What's in the Box

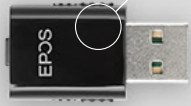


Soft Pouch



SDW 5061

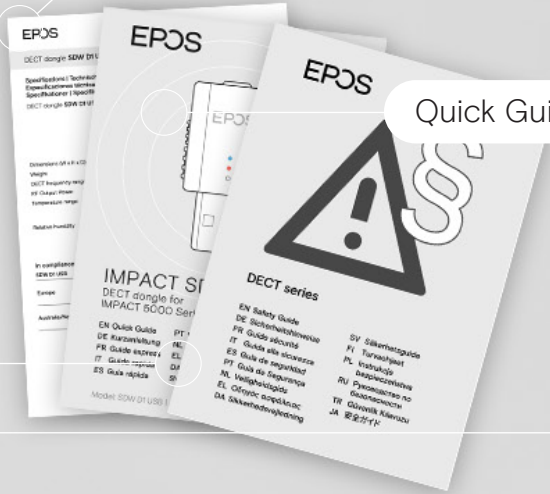
Charging Cable



DECT Dongle



Compliance Sheet

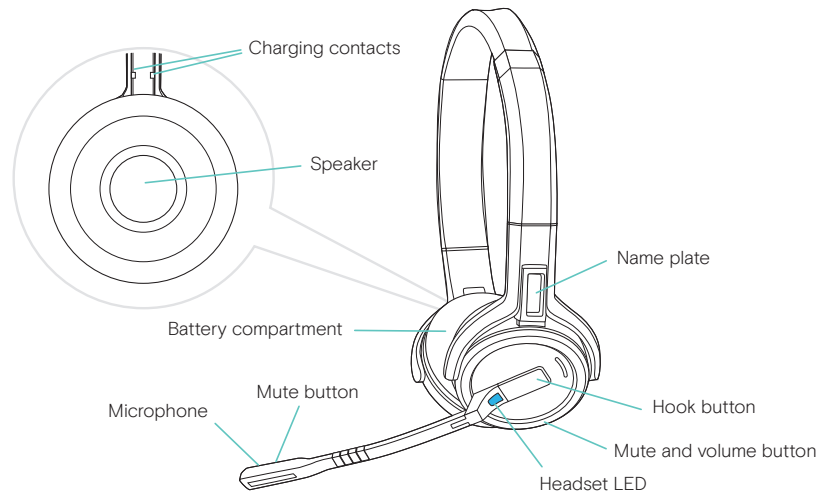


Quick Guide

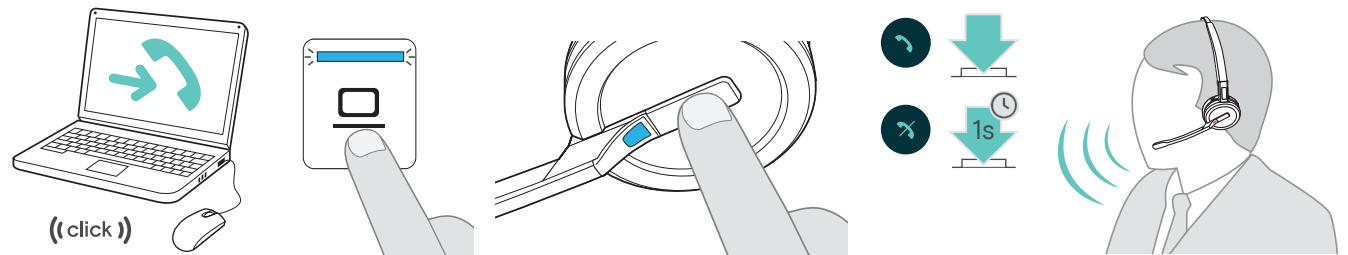
Safety Guide

May vary depending on product variant

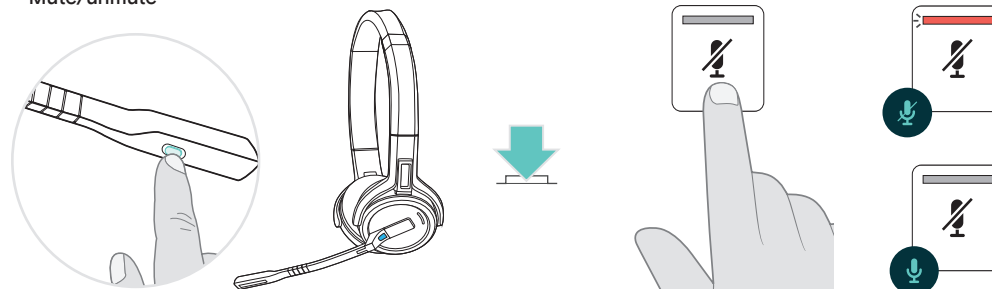
# How to Use the IMPACT 5000



## Accept/end a call



## Mute/unmute



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# Additional benefits & features



## All-day wearing comfort

With soft leatherette ear pads and effective noise damping



## Enhanced security

With Protected Pairing, 128-bit authentication and DECT Security certification to keep all conversations confidential



## Pack and protect your headset

With a robust, soft carry pouch



## Easy configuration and management

For IT managers with EPOS Manager



## Simple hot desking and remote working

Fast, secure pairing between headset and PC wherever you work



## Broad compatibility

With all major UC softphones

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# Product data

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## Product Description

IMPACT SDW 5011	Single-sided wireless DECT headset with three wearing styles - headband, ear hook and neckband. Delivered with DECT dongle, cable and pouch. Single connectivity to PC/Softphone
IMPACT SDW 5031	Single-sided wireless DECT headset with headband. Delivered with DECT dongle, cable and pouch. Single connectivity to PC/Softphone
IMPACT SDW 5061	Double-sided wireless DECT headset with headband. Delivered with DECT dongle, cable and pouch. Single connectivity to PC/Softphone
Earpad size	IMPACT SDW 5011: ø 53 mm / 2.09 in IMPACT SDW 5031/5061: ø 54,5 mm / 2.15 in
Warranty	2 years
DECT	1.880 to 1.900 MHz

## General

### Headset weight

IMPACT SDW 5011	44 g / 1.55 oz. (Ear hook version) 58 g / 2.06 oz. (Headband version) 43 g / 1.52 oz. (Neckband version)
IMPACT SDW 5031	100 g / 3.52 oz.
IMPACT SDW 5061	136 g / 4.80 oz.

# Product data

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## Audio

Speaker frequency range

IMPACT SDW 5011  
IMPACT SDW 5031/5061

100Hz - 7.5kHz (Wideband) 150 Hz - 3.5kHz (Narrowband)  
50Hz - 7.5kHz (Wideband) 150Hz - 3.5kHz (Narrowband)

Microphone type

Digital MEMs microphones - two microphone noise-cancelling system for exceptional speech clarity

Noise cancellation

Two microphone noise-cancelling system

Talk time

IMPACT SDW 5011: Up to 10 hours (Narrowband) Up to 8 hours (Wideband)  
IMPACT SDW 5031/5061: Up to 14 hours (Narrowband) Up to 11,5 hours (Wideband)

## Technical

Charging time (when charged via cable or charging stand)

IMPACT SDW 5011  
IMPACT SDW 5031/5061

0-50%: 2 hours / 0-100%: 4 hours  
0-50%: 3 hours / 0-100%: 7 hours

Standby time

IMPACT SDW 5011  
IMPACT SDW 5031/5061

Up to 48 hours  
Up to 44 hours

Battery time

IMPACT SDW 5011  
IMPACT SDW 5031/5061

Up to 10 hours (Narrowband) Up to 8 hours (Wideband)  
Up to 14 hours (Narrowband) Up to 11,5 hours (Wideband)

Auto sleep mode when out of range

Yes, after 12 hours

Range

Line of sight: 135 m / 442 ft  
Typical office building: 40 m / 131 ft

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# Product data

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## Product variants

IMPACT SDW 5011  
IMPACT SDW 5031  
IMPACT SDW 5061

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## Software

EPOS devices can be managed with following Software solutions:

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EPOS Connect

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EPOS Manager

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## What's in the box

Headset, DECT dongle, charging cable, pouch, quick guide, safety guide, compliance sheet

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Conduct firmware updates and configure headsets for personal audio preferences. EPOS Connect works for Windows, Mac® and VDI/Thin client environments:  
[eposaudio.com/software-epos-connect](https://eposaudio.com/software-epos-connect)

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Manage, update and configure EPOS audio devices from any location - For both cloud and on-premises solutions: [eposaudio.com/software-epos-manager](https://eposaudio.com/software-epos-manager)

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# Product data

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Product	Connects to	Certifications	EAN code	UPC code
IMPACT SDW 5011 Art. no. 1000300	PC/softphone	Optimized for UC	57 14708 00101 0	8 40064 40101 2
IMPACT SDW 5031 Art. no. 1000301	PC/softphone	Optimized for UC	57 14708 00102 7	8 40064 40102 9
IMPACT SDW 5061 Art. no. 1000302	PC/softphone	Optimized for UC	57 14708 00103 4	8 40064 40103 6
IMPACT SDW 5011 - US Art. no. 1000979	PC/softphone	Optimized for UC	57 14708 00781 4	8 40064 40781 6
IMPACT SDW 5031 - US Art. no. 1000980	PC/softphone	Optimized for UC	57 14708 00782 1	8 40064 40782 3
IMPACT SDW 5061 - US Art. no. 1000981	PC/softphone	Optimized for UC	57 14708 00783 8	8 40064 40783 0

# Spare parts

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Product	Art. no.	Description	EAN code	UPC code
SDW D1 Accessory Pack	1000982	Carry pouch and USB-A charging cable for IMPACT 5000 headsets	57 14708 00784 5	8 40064 40784 7
SDW D1 USB	1000299	USB DECT dongle	57 14708 00100 3	8 40064 40100 5
SDW D1 USB - US	1000978	USB DECT dongle	57 14708 00780 7	8 40064 40780 9
SDW 10 HS	1000631	Headset for SDW 5016, SDW 5015 and SDW 5013 with three wearing styles	57 14708 00432 5	8 40064 40432 7
SDW 30 HS	1000632	Single-sided headset for SDW 5036, SDW 5035 and SDW 5033	57 14708 00433 2	8 40064 40433 4
SDW 60 HS	1000633	Double-sided headset for SDW 5066, SDW 5065 and SDW 5063	57 14708 00434 9	8 40064 40434 1

# Appendix

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## Additional product data

EPOS Voice™ Technology	For a clear and natural listening experience
EPOS ActiveGard® technology	Protects users against acoustic injury caused by sudden sound burst on the line
EU*/AUS Limiter depending on regional variant	Activation via EPOS Connect and EPOS manager software
GAP compatible	Yes
Temperature range	Operational: +5 °C to + 45 °C / +41 °F to +113 °F Storage: -20 °C to + 70 °C / -4 °F to +158 °F
Weight	44 g / 1.55 oz. (Ear hook version) 58 g / 2.06 oz. (Headband version) 43 g / 1.52 oz. (Neckband version) 100 g / 3.52 oz. 136 g / 4.80 oz.
Ear pad size	ø 53 mm / 2.09 in ø 54,5 mm / 2.15 in
Personalization	Yes with nameplate on headset

\* Noise At Work: The EU's „Noise At Work Directive“ (2003/10/EC) sets limits for two types of noise in the workplace: Acoustic burst and Sustained Noise.